

Results of New Parent Survey October 2019

..
Dear Parents and Carers,

Thank you to all of the new parents who responded to our recent survey finding out your experience prior to and since joining the school in September.

We are delighted to have had a 107% response rate, which means in some families both parents or carers took the time to submit feedback. We can and will use the data to support the future planning for new starters and also the how we continue and develop our daily interaction with you.

89% of new parents rated their overall experience of the school so far as 'Good or Excellent' and 'Would Recommend Deer Park to a Friend' and that 95% of parents are 'Agree or Strongly Agree' that we are delivering High Quality Teaching.

94% of respondents said their child had settled in 'Very Well' or 'Well' to school and we are so pleased to share with you a few feedback quotes:

- *"You have great skilled people who care!"*
- *"Thank you for an enjoyable start to school life, we've felt very welcomed."*
- *"Really happy so far – a warm and encouraging environment."*
- *"My daughter couldn't have been happier to start school. She loves her teachers and has made great friends."*

Areas for Improvement

I really appreciate the time our new parents took to complete the survey, especially as we know starting school is a huge experience for all and can often be stressful. I have identified the following areas to consider for our School Induction Plan for next year to continue to improve our processes:

- ❖ Communications – to clarify expectations for all about how the school day starts and ends and a focussed information leaflet covering key areas – such as uniform, school day timetable and collection processes. We as staff have embraced new communications systems which work across our group of schools and we commit to work with you to make these as efficient and easy to use as possible.
- ❖ We acknowledge to new and existing families that the temporary site still presents challenges, though the versatility of staff, pupils and parents/carers so far deserves commendation. Concerns such as cleanliness and outdoor space are under constant review and we are looking forward to state of the art facilities and space at our new school.
- ❖ Breakfast, afterschool care and clubs – following a few teething problems clubs are now up and running for reception children now they have settled in to school life. We are continually reviewing our provision and communication procedures to ensure our extended day provision is of excellent quality.

Many thanks for your valuable feedback. If you have any questions please do not hesitate to contact me.

With best wishes,

Frances Bracegirdle
Acting Headteacher

